

SENATE JOINT RESOLUTION 972

By Davis L

A RESOLUTION to congratulate the Duncan Ford-Lincoln-Mercury dealership in Harriman, Tennessee on celebrating 25 years of business and to honor and commend Jerry and Judy Crosby Duncan for their laudable service to the people of their community and to Tennessee.

WHEREAS, it is fitting that the members of this General Assembly should salute those citizens who through their magnanimous efforts have distinguished themselves as community leaders of whom we can all be proud; and

WHEREAS, one such noteworthy person is Jerry Duncan, who, in 1975, purchased the Duncan Ford-Lincoln Mercury Dealership in Harriman, Tennessee, then known as Harriman Motor Company, from the Browder brothers and Ernest Purdy; and

WHEREAS, Mr. Duncan and the dealership's employees celebrated 25 years in business with an open house on June 22, 2000; attendees partook of refreshments and registered for a drawing for University of Tennessee season tickets for the 2000 season; and

WHEREAS, the Duncan dealership began operations with seven employees; over the years, the dealership has expanded to fifty employees who are housed in a newly remodeled facility, which is also home to Roane County's newest tire store; and

WHEREAS, Duncan Ford-Lincoln-Mercury won Ford Motor Company's "President's Award" in 1998 and 1999 for top performance in customer satisfaction, market share, process improvement, employee training and business management; only 122 dealerships from among more than 5300 nationwide were so honored in 1999 and only 12 Tennessee dealerships have ever won the award; and

WHEREAS, Jerry Duncan is joined in business by his son, Marty Duncan, who is sales manager; his daughter, Lisa Hunley, who is office manager; and his wife, Judy Crosby Duncan, who is Director of Public Relations; other management team members are Helen Neal, Carl Lehman, Jerry Speech, Kyle Bedwell, Robin Wampler and John Hightower. Jerry and Judy Crosby Duncan were originally from Lake City and Norris, respectively, and came to Harriman from Clinton; and

WHEREAS, Mr. Duncan has served on the Southeast Regional Ford Dealers' Advertising Fund; has been a member of the Tennessee Automotive Association Board of Directors since 1978; was a 1995-96 appointee to the National Dealer Council in Dearborn, Michigan, representing 425 dealers in the Southeast Region; and was named Best New Car Dealer in Roane County for 1998 and 1999 by a citizen poll sponsored by the *Roane County News*; and

WHEREAS, in addition to his work with Duncan Ford-Lincoln-Mercury, Mr. Duncan still finds time to lend his remarkable talents to such notable causes as the Roane County Community Development Council; the Knoxville Women's Expo; and Roane State Community College, which has received in excess of one quarter of one million dollars from the dealership and from the Duncan family; in conjunction with Rocky Top Markets, Mr. Duncan has sponsored a student incentive program for Roane County high school students who earned inclusion on the "A" or "A/B" honor roll and maintained perfect attendance each six weeks; and

WHEREAS, the Duncan family's relationship with Roane State Community College is highlighted by Mrs. Judy Crosby Duncan's 22 years of meritorious service as a member of the

RSCC Foundation, which she joined as a founding member at the request of then College President Cuyler Dunbar. Mrs. Duncan founded the Lamplighter Endowment Fund and has chaired eight highly successful luncheons and fashion shows during her illustrious tenure; and

WHEREAS, each year from an endowment fund established by Jerry and Judy Duncan, \$1500 is provided to reward an outstanding staff member and an outstanding administrative employee selected by Roane State; Mr. Duncan has stated that "Many of our youth, who might not otherwise be able to attend college, are now able to use this two-year institution to guide them to a full degree from a four-year college. It is important that we support Roane State"; and

WHEREAS, the Duncan Ford-Lincoln-Mercury dealership, in cooperation with its excellent employees, is actively involved in the annual "Walk for Life" to raise funds for the Cancer Society, the Roane County Shrine Paper Sale, as a sponsor of the American Heart Association's "Relay for Life", the Roane County Chamber of Commerce, which Mr. Duncan has served as a member of the Board of Directors several times, and the Roane Economic Alliance; and

WHEREAS, Duncan Ford-Lincoln-Mercury is also a major contributor to the Boy Scouts of America, St. Jude's Children's Hospital, the University of Tennessee Athletics Department, the Christian Academy of Knoxville, the Annual Fishing Rodeo for Kids on Watts Bar in Kingston, the Human Services Christmas for the underprivileged, the Fellowship of Christian Athlete's golf tournament, Hunley Golden Gloves Golf Classic to assist the Boy's Club, Roane County Choral Society, and Roane State Theater; and

WHEREAS, Jerry Duncan epitomizes the spirit and commitment that is characteristic of a true Tennessean and is most grateful for the love and companionship he shares with his wife, Judy, and their children, Marty and Lisa; and

WHEREAS, this General Assembly finds it appropriate to pause in its deliberations to acknowledge and applaud Jerry and Judy Crosby Duncan and their family for their dedication to the state of Tennessee and its citizens; now, therefore,

BE IT RESOLVED BY THE SENATE OF THE ONE HUNDRED FIRST GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE HOUSE OF REPRESENTATIVES CONCURRING, That we hereby congratulate the owners, management, and employees of the Duncan Ford-Lincoln-Mercury Dealership of Harriman for twenty-five successful years in business, honor and commend Jerry and Judy Crosby Duncan for their fine record of outstanding service to their community and to the state of Tennessee and extend to them our best wishes for every future success.

BE IT FURTHER RESOLVED, That an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.